

Compliance Components – Student Affairs

DUE DATE: May 11, 2012

- 2.10 The institution provides student support programs, services, and activities consistent with its mission that promote student learning and enhance the development of its students. **(Student Support Services)**

DUE DATE: November 30, 2012

Institutional Effectiveness Process

DUE DATE: December 21, 2012

3.9 Student Affairs and Services

- 3.9.1 The institution publishes a clear and appropriate statement of student rights and responsibilities and disseminates the statement to the campus community. **(Student rights)**
- 3.9.2 The institution protects the security, confidentiality, and integrity of student records and maintains special security measures to protect and back up data. **(Student records)**

[This standard applies to all types of student records, not just the transcripts typically managed by the registrar's office.]

- 3.9.3 The institution provides a sufficient number of qualified staff – with appropriate education or experience in the student affairs area – to accomplish the mission of the institution. **(Qualified staff)**

DUE DATE: May 10, 2013

- 4.5 The institution has adequate procedures for addressing written student complaints and is responsible for demonstrating that it follows those procedures when resolving student complaints. *(See Commission policy “Complaint Procedures Against the Commission or its Accredited Institutions.”)* **(Student complaints)**