

# Office of the Faculty Ombuds

Ken Gerhardt

Professor Emeritus

The UF Ombuds provides informal, impartial, and confidential assistance for faculty seeking information on University conflict resolution processes.

352-273-1708

[ombuds-faculty@ad.ufl.edu](mailto:ombuds-faculty@ad.ufl.edu)

## UF Ombuds serves:

- Out-of-unit faculty members
- Faculty covered by collective bargaining may be referred to United Faculty of Florida -- <http://www.uff-uf.org>

## The Ombuds:

- Does not advocate for the faculty member or the university
- Is not a part of the administration
- Is free from influence in addressing issues of conflict

## The Ombuds follows standards of practice articulated by the International Ombudsman Association

- Listen to questions and concerns
- Help to identify and evaluate options
- Offer an impartial perspective
- Make informal inquiries to gather relevant information
- Make referrals to appropriate resources
- Explain relevant UF Regulations
- Recommend constructive change in University policy

<http://faculty.ombuds.ufl.edu>

## The UF Ombuds does not:

- Mediate and negotiate settlements in disputes
- Offer psychological counseling
- Get involved in fact finding
- Represent faculty in a grievance procedure
- Intervene in a formal grievance procedure
- Overturn decisions by university officials
- Provide legal advice or legal representation



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*Ombuds - n. (Swedish) An impartial and confidential resource dedicated to assisting individuals in the navigation of conflict resolution processes.*

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