

Self-Insurance Plan: GatorCare
Faculty Senate Presentation
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- History of poor access
 - In the past, there has been poor access to UF faculty practices and to Shands at UF.
 - Faculty at UF&Shands are privileged to have you as patients
- Gator Advantage (since Fall, 2010):
 - Gators taking care of Gators.
 - 265-UFMD
 - Appointments at your convenience; electronic medical records
 - Free parking
- We are working hard on personal service, but know that problems might arise.
Let us know about any difficulties you experience with any aspect of the UF&Shands system. We will work to get it right.
- Context: What is UF&Shands?
 - UF&Shands is a nationally unique academic health center:
 - six contiguous health science center colleges...
 - adjacent to a major University-affiliated hospital...
 - on the same campus as the parent University...
 - under single leadership...
 - with full University governance.

- UF&Shands is a substantial component of UF, with 6 colleges, 6 research centers and a hospital system: 2,200 faculty, 16,000 staff, 7800 students, 1100 residents and fellows, and \$2.7 billion annual revenue.
- I hope I'm invited back to tell you about the progress we're making in undergraduate, graduate and professional education programs, and in expanding the depth and impact of our research. But I'm here this afternoon to talk about patient care...about a new health plan for the University called "Gator Care," and about Gators taking care of Gators.
- Strategic Plan: Quality is Job 1
 - During my first year at UF, we developed a Strategic Plan for our entire academic health center across colleges, research centers and hospitals, the first comprehensive strategic plan for UF&Shands.
 - All the deans, center and institute directors and hospital CEOs got together for 10 months and we ended up with a strategic plan that put...*at its core*...the patient. We won't achieve our potential in research and education unless we get the patient care piece right.
 - In the context of Gators taking care of Gators, that mean *you* are at the core of our vision and mission.
 - Toward this end, we are working every day to improve the GatorAdvantage experience: Central phone number and access center; chief quality officer; electronic medical record; free parking; hospitality training for staff and faculty.
- Self-Insurance: GatorCare

- President Machen has made self-insurance UF's #1 legislative priority
- If we get legislative approval, we will establish the GatorCare Health Plan. All premiums will come to UF rather than an insurance company, and UF will pay medical claims on behalf of its employees through a third-party administrator.
- GatorCare gives us, collectively, the flexibility to take responsibility for our health plan and to take responsibility for our health.
- I want to thank the Faculty Senate Welfare Council, with whom we have been meeting monthly, for their insights, valuable input and support.
- Immediate benefits
 - GatorCare goes into effect immediately with employment, instead of waiting a month as is the case under the State plan.
 - Mail order pharmacy will not be required. You can use your local pharmacy or our pharmacy at UF&Shands.
- Long-term benefits
 - A system designed around wellness, prevention, early diagnosis and early treatment—a system to keep you healthy.
- Potential questions about GatorCare
 - If you have a long-standing relationship with a physician, we do not wish to get in the middle of the doctor-patient relationship. We will encourage providers in the community to join our panel and use our facilities.
 - To achieve the long-term approach to care described above, we will encourage new UF employees, and existing employees who do not have

a long-term relationship with a physician, to give one of your UF faculty colleagues the opportunity to serve as your primary care provider.

- If you have a need for referral to a specialist who you have not previously seen, we will encourage you to consult with one of our faculty specialists, who have been recruited to UF through national searches.
- You may have had a poor experience with the UF faculty practice and/or with Shands in the past. We know that there have been significant problems with customer service in the past and are working very hard to correct them. Check us out and let us know of any problems!
- Some employees, such as many who work at IFAS and other UF units throughout the state, need to see providers in their communities. This will be done by contracting with a panel of providers in these areas, just as is currently done under the present health plans.
- The legislature will provide funding for the premiums at the rate they provide funding for state employees.
- The State may wish to increase the fraction of the total premium paid by the employee. That would be truly unfortunate, but it is an independent issue from self-insurance.
- If we are successful in paying out less in medical expenses than we receive in premiums, there will be administrative savings. These savings will not be earmarked to back to the physicians or hospital but instead would go back to the plan, where it will be used to promote the highest quality and most cost-effective care.