# September 2018
# UFIT ICT
# Quarterly Metrics

Powering Operational Efficiency for UFIT
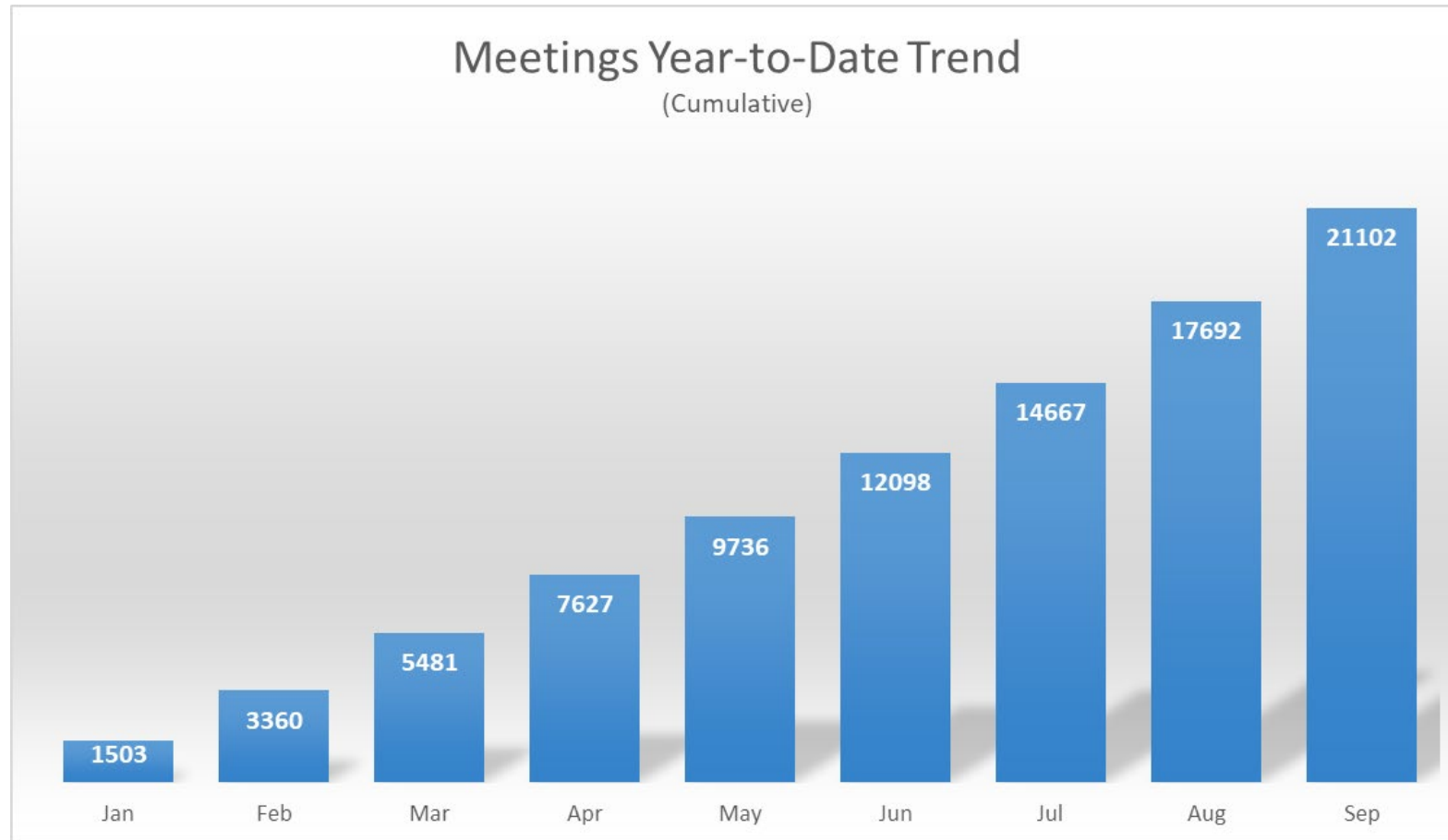
**UF** | Information Technology

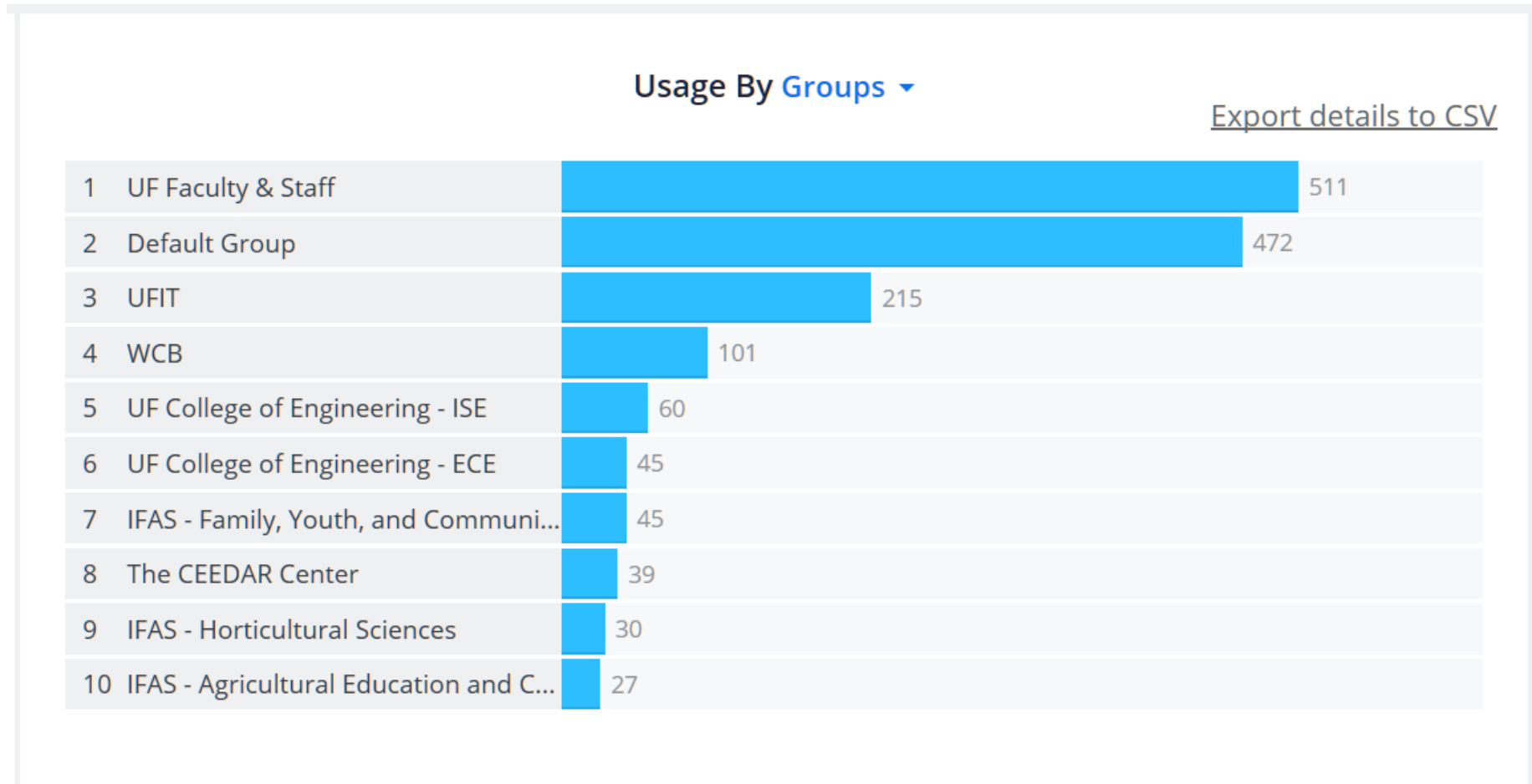# Communications Services

- Zoom Meetings Usage

**Meetings Year-to-Date Trend**
(Cumulative)

| Month | Value |
|-------|-------|
| Jan | 1503 |
| Feb | 3360 |
| Mar | 5481 |
| Apr | 7627 |
| May | 9736 |
| Jun | 12098 |
| Jul | 14667 |
| Aug | 17692 |
| Sep | 21102 |

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# Communications Services

- Zoom Meetings Usage: By Groups – September 2018



**Usage By Groups** ▾

Export details to CSV

| # | Group | Value |
|---|-------|-------|
| 1 | UF Faculty & Staff | 511 |
| 2 | Default Group | 472 |
| 3 | UFIT | 215 |
| 4 | WCB | 101 |
| 5 | UF College of Engineering - ISE | 60 |
| 6 | UF College of Engineering - ECE | 45 |
| 7 | IFAS - Family, Youth, and Communi... | 45 |
| 8 | The CEEDAR Center | 39 |
| 9 | IFAS - Horticultural Sciences | 30 |
| 10 | IFAS - Agricultural Education and C... | 27 |

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# Communications Services

- Zoom Meetings Usage:  Top Zoom Rooms – September 2018



Top 25 meeting minutes of Zoom Rooms ▾

Export details to CSV

| # | Room | Minutes |
|---|------|---------|
| 1 | ece-l234-room-sa | 3222 |
| 2 | ece-l229-room-sa | 2500 |
| 3 | ece-n409-room-sa | 1950 |
| 4 | @ UFIT 720 BLDG RM201 | 1539 |
| 5 | @ UFIT 720 BLDG RM211 | 813 |
| 6 | AT-HUB-RM0240 | 670 |
| 7 | ece-n288_1-room-sa | 244 |
| 8 | @ UFIT 720 BLDG RM247 | 176 |
| 9 | @ UFIT 720 BLDG RM205 | 149 |
| 10 | ece-n288_2-room-sa | 125 |

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# Communications Services

- Zoom Meetings Usage:  Top 10 Locations – September 2018



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# Zoom Update

- Why?  Cloud service grown from grassroots users that preferred Zoom since it is easy, reliable and has a lower cost.  UF built this service offering leveraging original investment:
  - https://news.it.ufl.edu/infrastructure/zoom-collaboration-service-available-at-uf/

- Current Initiatives:
  - Using SAML attributes to place users in correct groups…e.g. UFHealth user logs in, it will place them in the appropriate group…in this case to the PHI group that does not allow cloud recording.
  - Webinars:  Some departments want to own their own webinar license, so we're finalizing how to order and rebill for webinar licenses
  - Zoom Rooms:  Same – departments needing Zoom Room licenses will be rebilled annually.

- Getting Started Info:
  - https://video.ufl.edu/conferencing/zoom/
  - https://support.zoom.us/hc/en-us/categories/200101697

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