

University Information Technology Committee Meeting Minutes
February 22, 2018, 10:00 AM
226 Tigert Hall

Attendees

David Carlson, Rob Adams, Anne Allen, Randell Doty, Frank Bova, Trevor Bopp, Michael Dark, Ken Nunn, Mark McCallister, Laurie Bialosky and Stacey Ewing.

Call to Order

The meeting was called to order at 10:05 a.m. by Committee Chair David Carlson.

Approval of Minutes

The January 25, 2018 minutes were approved.

Old Business

a) IT Staff Reports:

i) Software security process – Rob Adams, Chief Information Security Officer

Rob Adams presented an [IT Risk Management and Two-Factor Authentication Update](#) and identified the participants in and the difference between IT risk management and enterprise risk management. Rob also discussed that UF IT is:

- Streamlining processes to provide options which do not require a review.
- Reducing the amount of time between projects submitted and projects closed.

The Integrated Risk Management model was discussed:

- IRM addresses software, hardware, and the environments.
- Risk management undertakings, such as inventorying systems and data, remediating risk, populating enterprise environments, and reducing IT infrastructure redundancy throughout campus were reviewed.
- Issues, such as how best to staff the service, identifying who to contact, how to help manage different interactions which need to take place to complete a given project, and how long it will take are still being determined.
- The IRM website is: irm.security.ufl.edu. Stakeholder groups are currently vetting the website.
- Feedback has been positive.
- Improvements to Fast Path Solutions, with attention to the three categories of data (open, sensitive, and restricted; with the latter taking the longest time to assess) were reviewed.
- Fast Path Solutions don't have to go through an assessment process as long as there is no restricted data present.
- UFIT now has over one hundred Fast Path Solutions.

Dual-factor authentication updates to university leadership and the adoption/deployment timelines were outlined, as well as communication strategies.

- On April 5th, IT will announce that 'Opt in' is available.
- Over 800 users are currently enrolled.
- It was suggested that communication be tailored to each group or unit; faculty should alert their constituencies to avoid surprises and re-enforce that this is an 'opt-in', not a mandate and that the authentication process has been layered to reduce the need for multiple log-ins.

iii) MyUFL, Canvas, and ONE.UF Updates – David Gruber, Associate CIO

David Gruber presented [UF COMPASS \(Campus-wide Modernization Program to Advance Student Services\): User Experience \(UX\) Strategy for Faculty](#)

David Gruber provided an overview of UF COMPASS:

- This group focuses on data availability and management and on how to best migrate pathways to the different and essential university services of MyUFL, Canvas, and ONE.UF.
- More self service functions will be moved out of myUFL, which is a system geared primarily for administrative staff and faculty, and aggregated into ONE.UF.
- Some functions within Canvas will be combined to focus on course information and capabilities for faculty and students.
- A preview was given of the faculty view of the ONE.UF dashboard.
- There is a movement towards adding apps and focusing efforts on creating a superior user experience for heavily used self service functions.

4) New business

a) Clicker recommendation from eLearning Advisory Committee – Mark McCallister, Associate Director of Academic Technology

Mark McCallister reported the findings of The eLearning Advisory Committee and the UF Clicker Task Force regarding the classroom engagement technologies of the Top Hat and iClicker/REEF Polling products. Advantages of the centrally managed site license were discussed. The proposed [Classroom Response System/ Clicker Recommendation](#) was passed by the committee. The committee recommended to the CIO that a clicker system be provided by UFIT for faculty and students.

b) College reports – Mike Dark, College of Veterinary Medicine

- Mike's area is divided into three areas of IT needs: research, teaching, and clinical, with a vast majority of IT users being graduates and teaching faculty. There are about 500 professional students with about 120 students per class and a few undergraduate classes.
- The Health Science Center IT Committee maintains a strong presence in the college IT meetings and this has been very positive.
- Students need access to virtual microscopy which poses a huge network load challenge and the back-end software is a challenge. Because this is a narrow market, available software packages are severely limited.
- A four month evaluation of lab and hospital management systems was recently completed but with only about 25 vet med schools in the country, there is not a competitive market for integrative systems and software packages, so this continues to be a challenge for Vet Med.

c) Other New Business

- The Chair will coordinate a virtual/videoconference meeting for the next (March 22nd) committee meeting. Members will receive a Zoom invitation. Chrome must be used.
- Jeannie Cimiotti, College of Nursing, will report about their college IT issues and goals at the next committee meeting.

Adjournment

The meeting was adjourned at 11:37 a.m.